

## 10 YEAR LIMITED WARRANTY – CUSTOMER VERSION

### Warranty for PowerUpESS B48PLI5 V2 LPI battery

PowerUpESS lithium-ion batteries include a 10-year manufacturer defect, limited warranty from the date battery purchased.

- 5 Year FREE replacement.
- After 5 years Replacement Costs
  - 5-7 years 25% discount from list price
  - 7-9 years 18% discount from list price
  - 9-10 years 10% discount from list price

**Note: All Lithium Battery Power lithium-ion batteries are fully tested before shipped.**

**Warranty Exclusions:** PowerUpESS has no obligation under this limited warranty for products subjected to the following conditions, including but not limited to:

1. Damages incurred during installation/reinstallation or removal.
2. Poor workmanship performed by an individual, installer, or a firm.
3. Damages caused by mishandling the product or inappropriate environmental exposure.
4. Damages caused by improper maintenance or operating outside the specified operating conditions.
5. Tampering, altering, and/or disassembly of the product.
6. Using the product in applications other than what the manufacturer intended.
7. Lightning, fire, flood, earthquake, terrorism, riots, or acts of God.
8. Any product with a serial number that has been altered, defaced, or removed.
9. Any unauthorized firmware updates/upgrades/patches.
10. Damages incurred from voltage or current spikes due to open-loop lithium battery communications.

POWERUPESS product warranty is a **limited warranty** – POWERUPESS limits its liability in the event of a product defect to repair or replacement in accordance with the terms of this limited warranty. POWERUPESS is not responsible for any additional or indirect damage that may arise from the malfunctioning of the product. This damage could be incidental or consequential.

**Return Policy and Warranty Claims Procedure:** Contact your original place of purchase.